

## Coronavirus (COVID-19)

There are three simple actions we must all do to keep on protecting each other



Wash hands keep washing your hands regularly



Cover face wear a face covering in enclosed spaces



**Make space** stay at least 2 metres apart - or 1 metre with a face covering or other precautions

# In the first instance parishioners should refer to <u>www.gov.uk/coronavirus</u> as this has the most up to date information.

#### Bucks CC have an online community support hub

This will help people to find ways to get involved or find support <a href="http://www.buckinghamshire.gov.uk/coronavirus/">www.buckinghamshire.gov.uk/coronavirus/</a>

#### People without internet access

Bucks CC fully appreciate the community hub relies heavily on internet access. They are working on developing support through libraries and council receptions (the new council access points). We are also asking any vulnerable or older person who is self-isolating and needs support, or anyone concerned about them, to call the council on <u>01296 383 204</u>.

#### Advice for elderly or potentially vulnerable residents and Coronavirus

The link for people to register with the government as vulnerable and needing help is <u>www.gov.uk/coronavirus-extremely-vulnerable</u> and there is also a helpline on 0800 0288327.

• EPC requests that dogs are kept on leads on Edlesborough Green to help reduce the risk of breaches in Social Distance Guidelines.



### EDLESBOROUGH PARISH COUNCIL

#### Doorstep Scamming

Please find below information and advice issued by Buckinghamshire Council regarding doorstep scamming of the elderly and vulnerable during the corona virus isolation of such groups.

To report scams in the Buckinghamshire area please use the following link <u>trading.standards@bucksandsurreytradingstandards.gov.uk</u> or call on 01296 388788.

Doorstep scammers are taking advantage of the coronavirus emergency to con elderly and vulnerable people.

There has been a rise in the number of scam complaints related to the coronavirus outbreak, according to Buckinghamshire and Surrey Trading Standards team, who are urging members of the public to be aware. Since the beginning of the month the total number of scam complaints has increased by 40%.

Residents are also being urged to be especially wary of people offering or selling:

- $\cdot$  Virus testing kits these are only offered by the NHS.
- · Vaccines or miracle cures there is currently no vaccine or cure.
- $\cdot$  Shopping or medication collection services that require payment upfront.
- · Home cleaning services.
- · Overpriced or counterfeit products.

Residents must also be wary of emails, texts, telephone calls and messages via social media from scammers offering refunds on taxes or bills, as these are highly prevalent.

Trading Standards have provided some helpful tips to help prevent people from becoming victims of scams:

 $\cdot$  Don't be pressurised into making a decision. If someone is trying to rush you or panic you, they are probably trying to scam you.

- $\cdot$  Only purchase goods from trusted retailers.
- $\cdot$  Be suspicious of requests for money upfront.

 $\cdot$  Do not give your bank card or bank details to a stranger. Never write your PIN number down.

 $\cdot$  Know who you're dealing with – if you don't know the person who's offering you help then ask to be introduced by someone that you know and trust.

If you have information or are worried about coronavirus related scams please contact Trading Standards. You can email

trading.standards@bucksandsurreytradingstandards.gov.uk or call on 01296 388788.

The Pastoral Team at St Mary's, Eaton Bray and The Eaton Bray Good Neighbours Scheme also cover Edlesborough and Northall.



If you know anyone living close to you who is not online or "internet savvy" please contact the Edlesborough Parish Clerk (01525 29358) for a printed version of this information.