



SCAM ADVICE

- NO POLICE OFFICER/POLICE MEMBER OF STAFF WILL **EVER** PHONE YOU AND ASK FOR YOUR BANK DETAILS OR ASK YOU TO WITHDRAW MONEY FROM YOUR BANK.
- THE BANK WILL **NEVER** PHONE YOU AND ASK YOUR PERSONAL OR BANK CARD DETAILS. THEY ALREADY HAVE THEM.
- IF YOU WANT WORK DOING TO YOUR PROPERTY, USE THE **TRADING STANDARDS WEBSITE** OR ASK FOR RECOMMENDATIONS FROM FRIENDS, RELATIVES OR NEIGHBOURS TO FIND A TRUSTED TRADESPERSON OR COMPANY.
- **DO NOT EXCHANGE CASH** OR MAKE ANY VERBAL CONTRACTS WITH ANY "TRADESPERSON" WHO KNOCKS ON YOUR DOOR OFFERING TO DO WORK.
- IF YOU ARE NOT EXPECTING ANYONE TO KNOCK ON YOUR DOOR, **DO NOT OPEN IT**. USE YOUR DOOR CHAIN, SPY HOLE OR WINDOW TO CHECK WHO IT IS FIRST.
- IF ANY PERSON RINGS YOU AND ASKS YOU TO WITHDRAW CASH FOR THEM, **DO NOT DO IT**. THEY WILL OFTEN STATE THEY WILL SEND A COURIER OR A TAXI TO COLLECT THIS.

IF SOMETHING DOESN'T FEEL RIGHT, IT OFTEN IS NOT. CONTACT US VIA 101 OR 999 IF YOU HAVE BEEN A VICTIM OF A SCAM, IF SOMEONE HAS TRIED TO CONTACT YOU ASKING FOR MONEY OR YOUR PERSONAL DETAILS OR IF YOU NOTE ANYTHING SUSPICIOUS IN YOUR AREA.